

211

2018 DeKalb County

the NEEDS:

the AGENCIES:

top needs:

1. ELECTRIC PAYMENT HELP (111)
2. RENT PAYMENT HELP (95)
3. HOUSING SEARCH (87)
4. GENERAL LEGAL AID (60)
5. FOOD PANTRIES (38)

most referred:

1. Sonshine Ministries
2. New Hope Christian Center
3. Brightpoint
4. Indiana Housing Now
5. Volunteer Lawyer Program

top unmet needs*:

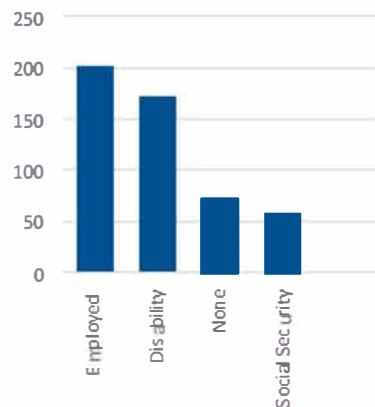
1. HOMELESS SHELTER (17)
2. RENT PAYMENT HELP (14)
3. ELECTRIC PAYMENT HELP (12)
4. COORDINATED ENTRY(4)
5. FOOD PANTRIES (3)

total unmet needs: 117

*unmet needs are recorded when there are no existing resources, when a person is ineligible, or refuses to utilize existing resources.

the PEOPLE:

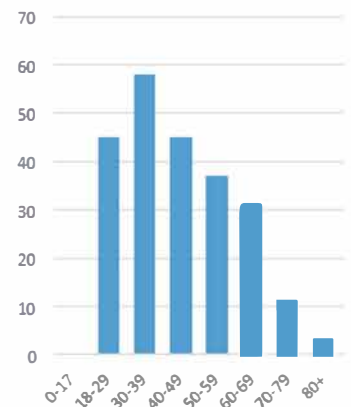
income source:



top 5 zipcodes:

1. 46706
2. 46738
3. 46721
4. 46793
5. 46705

age of caller:



1st time callers:

51%

the NUMBERS:

calls handled: 462*
 referrals offered: 1,178

*41 of these calls were handled by other IN211 resource centers and complete call data is not included

healthcare asks: 108
 homeless callers: 24

SNAP asks: 489



Call 211 or 1-866-211-9966
 @myunitedway211
 www.myunitedway2-1-1.org