

## The Needs

### TOP NEEDS:



### TOP UNMET NEEDS\*:



### TOP REFERRAL AGENCIES:

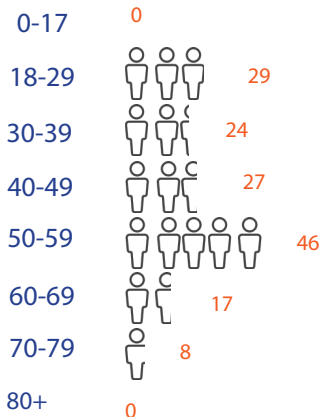
Shelter Ministries  
Quiet Knight  
Brightpoint  
Volunteer Income Tax Assistance (VITA)  
Division of Family Resources

Total number of unmet needs\*: **46**

\*Unmet needs are recorded when there are no existing resources, or when a person is ineligible or refuses to utilize existing resources.

## The People

### Calls by Age:



### Sources of Income:



### Top Zip Codes:



## The Numbers

168 Total Calls Handled

10 Number of Homeless Calls

154 Number of SNAP Asks

392 Total Number of Referrals

49% Number of First-time Callers

125 Number of Web Hits